

Zoom Best Practices

Here are few best practices to improve your experience with Passion City Online

- Download and install Zoom (<https://zoom.us/download>) to your device and make sure your camera (if capable) and audio are working properly
- Test your video/audio/internet connection prior to the meeting at <https://zoom.us/test>
- Make sure that you have a good wifi-signal. We recommend a minimum speed of 20mbps. Speed test available at <http://speedtest.net>
- Headphones are preferred, but if you need to use your computer speakers, lower the volume to avoid echoing
- If you are having audio issues, you may also dial into the conference call
- Be sure the location you are in is quiet and background noise is at a minimum
- If connecting from a laptop, plug in the laptop wall power. Battery use can adversely affect video quality.
- The room should be well lit, avoid any backlighting behind your head
- Join a few minutes early so that the meeting starts on-time. Please remember that all our online gatherings times are in Eastern Time Zone
- Please bookmark you Community Group Zoom link as this will be the same link for all Online CGs in the future.
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- If you have completed steps above and are still experiencing issues, please **text** this hotline where you will be connected with someone from our Team: [\(404\) 738-5842](tel:4047385842)